

## How does this compare to the competition?

Unlike other limited lifetime warranties covering only select products, NETGEAR offers a true lifetime hardware warranty across multiple categories key to the SMB. The following is a brief comparison of the lifetime warranty offered by NETGEAR versus its select competitors as of May 1, 2007:



	NETGEAR ProSafe	Cisco	HP	3Com	D-Link
Warranty continues even if product is discontinued	✓	no	✓	no	no
Warranty covers all switches	✓	✓	no	no	no
Warranty covers all firewalls	✓	✓	✓	no	no
Warranty covers all wireless	✓	no	✓	no	no
Warranty covers internal power supplies and fans	✓	no	✓	no	no

- HP restricts their warranty from some switches. NETGEAR lifetime warranty covers all ProSafe switches, firewalls and access points.
- 3Com restricts their limited lifetime warranty to select switches and limits it to five years after they discontinue a product. NETGEAR lifetime warranty remains in effect for as long as the original purchaser owns the product and covers all switches, as well as including access points and security products.
- Cisco restricts their limited lifetime warranty to five years after they discontinue a product and by excluding power supplies and fans. NETGEAR lifetime warranty remains in effect for as long as the original purchaser owns the product and covers internal power supplies and fans.
- D-Link limits their limited lifetime warranty by excluding security and wireless products; excluding power supplies and fans; and then caps the coverage at either three years or five years after they discontinue a product. NETGEAR lifetime warranty remains in effect for as long as the original purchaser owns the product and covers switches, security, and business wireless products. Additionally, NETGEAR includes internal power supplies and fans.
- The lifetime hardware warranty only covers hardware, fans, internal power supplies, and does not include external power supplies or software. Hardware modifications or customization void the warranty. The warranty is only valid for the original purchaser and cannot be transferred.

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